



The Results are in...

Brammer Buck & Hickman Powered by Rubix Conducts First Group Wide Customer Satisfaction Survey

Part of the Rubix Group, Brammer Buck & Hickman, the UK's leading supplier of industrial maintenance, repair and overhaul (MRO) products and services, is proud to announce the completion of the first Rubix Group customer survey.

With all 23 Rubix countries participating, a leading research company - Kantar - contacted 174,489 individuals across Europe with the result of 4,511 replies received in total from customers. In the UK the response rate was 20.2%.

By conducting the customer survey, Brammer Buck & Hickman now has a better understanding of who its customers are and their needs, and how it performs against competitors. This has now given Brammer Buck & Hickman important information on where it should focus efforts to see continuous improvement.

Brammer Buck & Hickman
 ▶ 0870 240 2100
 ▶ marketing.uk@brammer.biz
 ▶ www.bbh-rubix.com

IOSH Managing Occupational Health & Wellbeing, New from RRC

RRC are the leading UK-based health, safety and environmental management training provider. We have been providing organisations and individuals with internationally recognised qualifications for over 90 years. RRC are delighted to offer the new IOSH Managing Occupational Health & Wellbeing Certificate.

Health and wellbeing is a high profile subject right now, and forms an integral part of occupational health and safety. Awareness of health and wellbeing within the workplace is imperative. This one day course provides practical advice and tools for managers to help create a healthy and productive place of work.

The benefits for organisations are improved health and wellbeing awareness across the organisation, and fewer hours lost due to ill-health and reduced presenteeism, resulting in greater productivity overall.

RRC Training

▶ 0208 944 3100

▶ www.rrc.co.uk



NEW from Solid Gear – the Onyx Safety Shoes and Boots



Great value safety footwear with the unique BOA closure system for maximum comfort. Nowadays, good safety footwear is part and parcel of a comfortable day's work on site - just like good working clothes and quality hand tools. Combining maximum comfort and protection with a robust and durable design, Solid Gear's Onyx is available as a shoe or a boot and ideal for different types of on-site work. This EN-accredited footwear has a modern-looking style that integrates a seamless upper and Cordura reinforcements with a poured polyurethane midsole, a breathable footbed and strong rubber outsole for maximum grip on slippery and uneven surfaces. Metal-free protection comes from the fiberglass toecap and penetration board for extra personal safety.

Solid Gear Foot Wear

▶ 01484 854788

▶ www.solidgearfootwear.com

The NEW & IMPROVED Range of RCD's Tested to the latest BS7288 safety standard

-PowerBreaker-

- ▶ New standard BS7288-2016 requires Type A RCDs as well as Type AC RCDs
- ▶ Type A RCDs detect DC pulsating currents and surge faults that a Type AC RCD may not detect
- ▶ DC pulsating currents can be created by faults in modern equipment (e.g. EV Car Chargers, Solar Panels, Multimedia systems, SONOS, USB Sockets, i-phone chargers, Amazon Alexa)
- ▶ The new standard demands products that can withstand more rigorous testing (High Voltage & Short Circuit Tests)
- ▶ Powerbreaker RCDs trip at least 10 milliseconds faster than the BSEN standards require
- ▶ Safer defence against electrocution
- ▶ Clear Flag indicators (Red = on, Green = off/safe)
- ▶ Available in Passive 10mA and Passive 30mA
- ▶ White & Metal Clad, Switches, Sockets and Spurs
- ▶ BS7288 - 2016 comes into effect in November 2019
- ▶ Independently tested by recognised test house



www.greenbrook.co.uk

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